

Project Title: Vicarage Lane,  
Mains Renewal (Radcliffe-on-Trent)  
Project Ref: A8W/15269



**:: Please keep this letter handy until the work is complete ::**

Severn Trent Water  
Customer Care  
PO Box 407  
Darlington  
DL1 9WD

6 August 2026

Dear Customer

## **We're upgrading the Water network serving your community**

Every so often, we need to replace old water pipes. That's because the risk of leaks and bursts increase as the years pass and we want to avoid this. **We're investing** to replace some of the old pipes in **Radcliffe-on-Trent** with brand new ones.

### **Come and find out more**

We'd like to **invite you to a local drop-in** event to meet the project team, ask questions, and find out more about what the work involves. Also, how long it will take, and how it might impact you. We're committed to keeping disruption to a minimum and want to make sure you have all the information you need.

**Location:** The Grange, Vicarage Lane, Radcliffe on Trent, NG12 2FB (Trent Room)

**Date:** Tuesday 8<sup>th</sup> September 2026

**Time:** 3:45pm – 6:15pm

Drop in at any time – no appointment needed.

Whether you're a resident, business owner, or just curious about the improvements being made, we'd love to see you there.

If you have any questions ahead of the event, please don't hesitate to get in touch with me.

### **Who can I contact?**

- If not, you can get in touch with me on **07484 508246**, 8am – 4pm Monday - Friday
- Or you can email me on [communitycomms@severntrent.co.uk](mailto:communitycomms@severntrent.co.uk)

Yours faithfully,

Lydia Coles, Community Communications Officer  
Severn Trent